Patricia E Martel ICMA President ACCMA Winter Conference January 29, 2016

FACING WITH RESILIENCE

"The greatest glory in living lies not in never falling, but in rising every time we fall." –Nelson Mandela



UNDERSTANDING RESILIENCY AND LEADERSHIP

- What is resilience and why is it important for leaders to build career resiliency?
- Skills required to overcome adversity
- Strategies to develop resiliency in yourself and others
- Incorporating resiliency into your leadership

WHAT IS RESILIENCY AND WHY IS IT IMPORTANT?

- Resiliency is the ability to function at normal and healthy levels in the face of adversity. It's more than just "bouncing back." It is emerging stronger than before.
- The ability to learn from difficult situations is a key trait of effective leadership.
- Embedded in every challenge, and even in every failure, is an opportunity to learn and grow.

I CAN DO IT I <u>WILL</u> do it

LEARNING FROM ADVERSITY REQUIRES SKILLS

- Ability to engage others in shared meaning
- Provide a compelling voice
- > Adaptive capacity-the most critical
- Perseverance
- Remaining hopeful
- Integrity

- GOT THE
- Same skills required for extraordinary leaders



STRATEGIES FOR DEVELOPING RESILIENCY

- Practice self awareness
- Seek feedback
- Know what you believe in and foster the right organizational values
- Establish and articulate specific goals
- Resilient leaders embrace calculated risks and are confident about their ability to rebound
- Taking risks associated with success because of having survived set-backs





STRATEGIES FOR DEVELOPING RESILIENCY

- Balance optimism and realism
- Pay attention to relationships
- > Think positive
- Learn and move on



COACHING FOR RESILIENCE

- Resilience is a highly personal characteristic or quality that individuals can choose to develop
- Leadership coaching to develop resilient leaders is an ideal strategy to coax this quality to the surface
- Asking powerful questions during coaching sessions can help to foster resilience and inspire leaders toward resilient action

IN CONCLUSION

- > In every challenge there is an opportunity
- We have a choice to be trapped in the present bad thing that happened to a good person, or to learn from it and rebound
- Resilient leaders and organizations take action, own what is theirs, and learn from the rest.
- Choose to learn. Be resilient. Stay true to you and the people who believe in you.



"Success is not final, failure is not fatal: it is the courage to continue that counts."

-Winston Churchill

